

FOR IMMEDIATE RELEASE

PRESS RELEASE

COVID-19 UPDATES AND MEASURES

Hawkesbury, March 25, 2020 – In the current context of the Covid-19 pandemic, the Town of Hawkesbury wishes to provide a summary concerning municipal services.

Mesures administratives et services municipaux

Following instructions from the Government of Ontario, the Town of Hawkesbury maintains the closure of Town Hall, all parks and facilities, the Sports Complex, the fire station, the water plant and the public works building, until further notice.

The following services are suspended until further notice:

- All activities at Sports Complex (multi room, skating rink, pool and other halls), are cancelled until further notice;
- Registration & Spring Session suspended until further notice.

However, many municipal services are available online or by phone, including:

Applications for building permits can normally be made by phone and / or email. You can contact us at 613 632-0106 ext. 2020.

Planning services: Our offices are closed until further notice. Notwithstanding, for all emergencies, you may contact the Planner, Manon Belle-Isle by email at : mbelle-isle@hawkesbury.ca

Extraordinary measures were adopted to reduce the financial impact of Covid-19 on Hawkesbury's citizens:

- Be it resolved to suspend the penalty fees for property taxes until May 31st, 2020 and;
- Be it also resolved to delay until May 31st, 2020 the payments for user fees, water

For any information about property and water taxes, please call 613 632-0106 ext. 2266. You still can make a tax payment, please use one of the following options:

- Use our secure outer box at main entrance;
- Through your online banking services (smartphone or computer).
- At your financial institution.
- Pre-Authorized debit plan.
- Postdated cheque.

Payment for tickets can be made by sending a check by post to Town Hall or by dropping your envelope with your check in the box at the main entrance. Be sure to include the tear-off coupon and write the ticket reference number on your check.

Because of this unusual situation and especially as a preventive measure, the Clerk and By-law Enforcement departments are closed. For all services information, please call 613-632-0106 Option 5 or email us at infobylaw@hawkesbury.ca. We will take messages and emails regularly and we will return calls and emails within the next 24 hours.

The water distribution network is secured. To report a situation, please dial 613 632-3112. In case of an emergency or after normal business hours, please dial 613 632-1105. In order to avoid blockages in the sanitary system or at the treatment plant, please do not dispose of gloves, masks and disinfectant wipes in the toilet.

To report a situation related to the public works department, please contact us and leave a message at 613 632-0106 ext. 2020 or send an email to tp-pw@hawkesbury.ca.

A few safety tips

As of March 26th, the EOHU offices in Alexandria, Hawkesbury, Rockland and Winchester will be temporarily closed to the public to allow us to respond to COVID-19 demands. EOHU phone lines remain open at 613-933-1375 or 1-800-267-7120 or visit our website www.eohu.ca.

Do you have symptoms similar to COVID-19? Assess yourself using this tool:

<http://ow.ly/Ug1X50yUkaj>

Hawkesbury COVID-19 Testing/Assessment Centre is open Monday to Friday 9 a.m. to 5 p.m.
750 Laurier Street, Hawkesbury, ON

For an emergency, please dial 9-1-1.

To help workers and assist businesses to keep employees, the Government has introduced the #COVID19 Canada Emergency Response Benefit <http://ow.ly/Ju3450yVwkT>

Contrary to rumors spread on social networks, the Long-Sault Bridge is indeed open to traffic.

Avoid non-essential travel outside of Canada until further notice.

We can all do our part in preventing the spread of covid-19. Stay home and save lives!

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