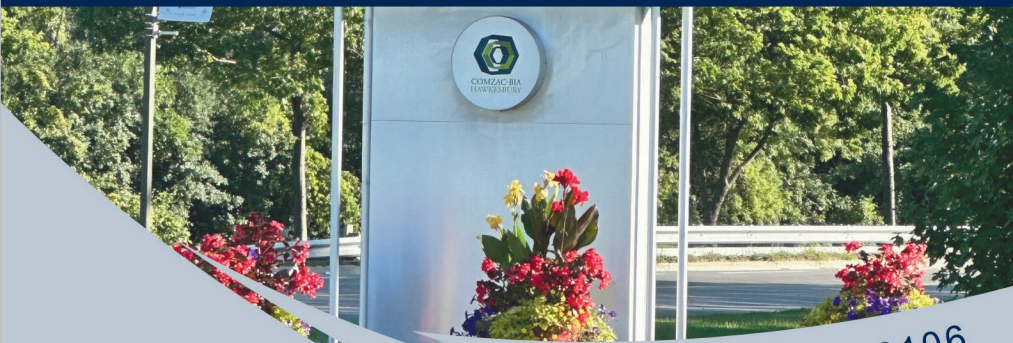




CITIZENS' GUIDE 2026 - 2028



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 **HAWKESBURY**

www.hawkesbury.ca



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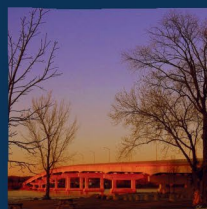
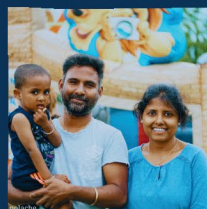
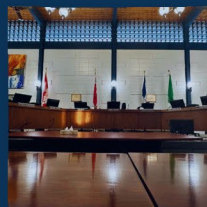
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À la recherche de services bancaires commodes ?

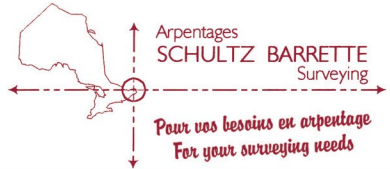
Accédez à des conversations, à de l'information et à des conseils de premier ordre tout près de chez vous.

Nous sommes dans votre quartier.

Vous nous trouverez au
400 Spence Avenue
Hawkesbury, ON K6A 2Y3



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Arpenteur-Géomètre de l'Ontario
ONTARIO LAND SURVEYOR

1, rue Main Est, suite #510
Tél. 613 632-7611 • Sans frais: 1 877 632-7611
info@sbsurveying.ca

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On est là pour en parler.

1 800 363-9010

438 601-1211 (texto)



SERVICES 24/7

GRATUITS

BILINGUES

ANONYMES

CONFIDENTIELS



1010 SPENCE AVE., SUITE 14, HAWKESBURY, ONTARIO K6A 3H9
940 BELFAST ROAD, OTTAWA, ONTARIO K1G 4A2
TEL: 613 632-0241 www.lascellesengineering.com

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DE RESSOURCES EN AGRÉGATS ET GÉRANCE DE PROJET.

ONTARIO / QUÉBEC

Contact us



- Customer Service **613 632-0106**
- Robert Hartley Sports Complex **613 636-2082**
- Public Security Dispatch **613 632-1105**
- Hawkesbury Public Library **613 632-3681**

Department Directory

CLERK'S OFFICE

infogreffe@hawkesbury.ca

TAXES AND FINANCES

infotaxes@hawkesbury.ca

ENVIRONMENT

infowater@hawkesbury.ca

WASTE AND PUBLIC WORKS

tp-pw@hawkesbury.ca

CONSTRUCTION

infoconstruction@hawkesbury.ca

URBAN PLANNING

infoplanning@hawkesbury.ca

BY-LAW ENFORCEMENT

infobylaw@hawkesbury.ca

FIRE

infofire@hawkesbury.ca

ROBERT HARTLEY SPORTS COMPLEX

inforec@hawkesbury.ca or  **amilia**

PUBLIC LIBRARY

info@bibliotheque.hawkesbury.on.ca



613 632-6689 ou www.hydrohawkesbury.ca

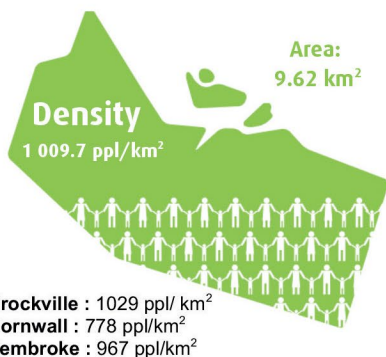


www.hawkesbury.ca

Hawkesbury at a glance

An overview of Hawkesbury

The Town of Hawkesbury is an important regional centre for trades and services. It is a town with a strong economic engine, and hosts a variety of businesses from different industrial and service sectors. It stands out within the United Counties of Prescott and Russell for its more urban character and population density of 1009.7 people/km², comparable to other regional centres such as Brockville, Cornwall or Pembroke.



Did you know?

In Hawkesbury, 35% of the municipal tax base comes from the industrial and commercial sectors. This means that more than a third of the Town's tax revenue is supported by businesses, which significantly reduces the tax burden for residential property owners.

A brief history of Hawkesbury

Situated on one of North America's oldest trade routes, the Town of Hawkesbury has long been a strategic location. It was once occupied by Aboriginal peoples, for whom the Ottawa River acted as an important link between the Great Lakes region and the northeastern part of the continent.

Hawkesbury was incorporated as a town in 1896.

Today, we are seeing greater economic diversification across the industrial, service, and commercial sectors. Like many first-generation industrial towns, Hawkesbury's history is punctuated by significant events that have had a major impact on its social, economic, and territorial development. Nevertheless, the Town and its residents appear to have demonstrated a strong capacity to adapt.



Municipal Government

The Town of Hawkesbury offers a wide range of essential services that impact daily life: infrastructure maintenance, water and wastewater management, recreation, urban planning, by-law enforcement, and community safety. Other sectors, such as healthcare, education, and major transportation networks, fall instead under the jurisdiction of the provincial or federal governments.

The **Town Council** makes decisions and guides the development of the community, while **the administration** (the staff) implements those decisions and manages day-to-day operations to ensure efficient, high-quality services.

Municipal Council

Council roles and responsibilities

- The Council's mandate is to support the Town and its activities, all the while ensuring the well-being of the residents and the Town.
- Ensure that policies, practices, and procedures are in place to foster good decision-making.
- Be accountable for the transparency of the Town's operations, including the activities of senior management.
- Preserve the financial integrity of the Town.

Town Council meetings

Council meetings take place once a month, except during the summer season. The meeting schedule, agendas, and minutes are available on the website:

www.hawkesbury.ca/en/my-town/democratic-life/council-meetings



The public is invited to attend Council meetings which are held, unless otherwise noted, in the Council Chamber at Town Hall, located at 600 Higginson Street, Hawkesbury. Meetings are also available live on the Town's YouTube channel: www.youtube.com/@HawkesburyOn

How to participate

Any person may propose an item for the agenda of a regular Council meeting by submitting a delegation request at least 7 days before the meeting date.

To complete the application form, visit:

www.hawkesbury.ca/en/my-town/democratic-life/council-meetings

Strategic Plan 2025-2030

MISSION

The Town of Hawkesbury provides quality services and supports its partners to contribute to the well-being of the community.

VISION

Hub for growth in Eastern Ontario, Hawkesbury is a great place to live, visit, work and do business.

ASPIRATION

The Town of Hawkesbury shapes its future and continues to build a safe and resilient community, while enhancing the quality of life of its citizens.

STRATEGIES

1 **QUALITY SERVICES**
Develop and improve municipal infrastructure and services to ensure the Town's long-term sustainability.

2 **SUPPORTING GROWTH**
Identify and act on the key conditions that stimulate and sustain growth.

3 **COMMUNITY ISSUES**
Leverage collaborative approaches to address complex community issues.

VALUES

- Active listening
- Mutual support
- Flexibility
- Innovation
- Fiscal responsibility

Complete report of the Strategic Plan

To see the complete report of the Strategic Plan and get more information, visit the following web page:
www.hawkesbury.ca/en/my-town/administration/plans-and-guides

Municipal Elections



Municipal elections 2026

The Council of the Corporation of the Town of Hawkesbury is composed of a mayor and six councillors elected at large by the community. See below for key dates and procedures regarding the 2026 electoral process in Hawkesbury.

Nomination Period

Eligible citizens wishing to run for elective office must submit their application during the prescribed period:

- **Nomination period begins:** May 1st, 2026
- **Nomination period closes:** August 21st, 2026, at 2 PM



Election Schedule



Official Election Day

Monday, October 26th, 2026, 10 AM to 8 PM

Advance Voting

- Thursday, October 22, 2026: 10 AM - 8 PM
- Friday, October 23, 2026: 10 AM - 4 PM
- Saturday, October 24, 2026: 10 AM - 4 PM



Did you know?

The *Municipal Elections Act* (“MEA”) defines the legal framework for elections in Ontario. It regulates the nomination and voting processes, voter rights, as well as campaign financing and third-party advertising.

Results and information

The municipal election results, along with any other pertinent information, will be available on the Town’s website at the following address:

www.hawkesbury.ca/en/my-town/democratic-life/municipal-elections



Clerk's Office

The Clerk's Office manages all legal aspects of Council and the administration. The department prepares and coordinates meetings, manages the archives, creates, and manages electoral processes during municipal elections. The department also offers many services to the residents of Hawkesbury:



Commissioner of Oaths

Under the *Commissioners for Taking Affidavits Act, 1990*, Clerks and Deputy Clerks, by virtue of office, are commissioners for taking affidavits in Ontario. This service is therefore used for all documents requiring an oath.

Insurance Claims

The Clerk's Office handles insurance claims. Please note that you must first pass on the information to your insurance company.

Freedom of Information Requests

Under the *Municipal Freedom of Information and Protection of Privacy Act, 1990 (MFIPPA)*, these requests give access to certain documents containing general and/or personal information.

Marriage Licences and Civil Ceremonies

Celebrate your union with us!

Reserve your civil ceremony with us. *



Under the *Marriage Act, 1990*, the Clerk's Office can issue marriage licenses. The Town of Hawkesbury also offers civil ceremony services.

* Fees are associated with this service.

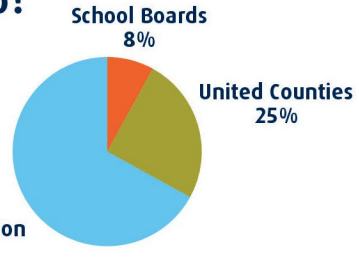
Contact

To make a reservation or for more information about the Clerk's Office:
infogreffe@hawkesbury.ca

Taxes and Finances

Where do your property taxes go?

Although your property taxes are collected on the same bill, the amount is shared between the Town (67%), the United Counties (25%) and the School Boards (8%). Property taxes in the Town of Hawkesbury represent approximately 50% of total revenues. The taxes collected are used to finance expenses associated with the Town of Hawkesbury's services and maintenance.



Over 82% of property taxes are invested in providing services and maintaining the town. The Town of Hawkesbury, like a good majority of municipalities, adheres to the "user pays" principle for garbage, sewer and water services.

Total Town budget expenditure	
Expenses	
Fire department, by-law, construction, and emergency dispatch	34.9 %
Parks & recreation	24.9 %
Public works	22 %
Administration	14.6 %
Others	1.2 %
Urban planning	2.4 %
Total	100 %

When do we pay our property taxes?

There are **two tax bills** per year (for a total of four installments):

- The interim bill (50% of the previous year's amount), payable in two installments, due at the end of **March** and **June**.
- The final bill, payable in two installments, due at the end of **September** and **November**.
- A penalty of 1.25% per month is applied to all unpaid accounts.

4 PAYMENTS:

- MARCH
- JUNE
- SEPTEMBER
- NOVEMBER

Water/sewer/garbage service charges



There are **four invoices** per year:

- They are due on the last working days of **January - April - July - October**
- Each bill represents three months' consumption.
- Each bill also includes a fixed rate for water, sewer, and garbage collection.
- A penalty of 1.25% per month is applied to all unpaid accounts.

Contact

For more information about your taxes : infotaxes@hawkesbury.ca

Taxes and Finances

PAYMENT METHODS

for taxes and water/sewer/garbage service charges

OPTION 1

By cheque (secure mailbox available at Town Hall, door 3).



OPTION 2

Through your online banking service.



OPTION 3

Through pre-authorized debit by completing this form:

www.hawkesbury.ca/uploads/documents/Finances/pre-authorized-debit.pdf

OPTION 4

By secure online payments through Paymentus *

<https://ipn.paymentus.com/cpl/hawk?lang=en>

* Service charges may apply.

Scan QR code to access Paymentus platform.



For each payment method, you must provide your account number or your roll number.

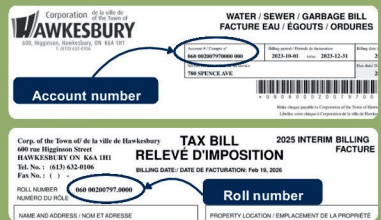
E-Billing



N.B. not yet available for property tax bills.

Where to find your account number/ roll number

- Account number for water/sewer/garbage = 18 digits
- Roll number for municipal tax account = 15 digits



Contact

For more information about your taxes : infotaxes@hawkesbury.ca

About us

Our Environment Department team oversees the full operation of the municipal drinking water treatment plant, the distribution network, and the wastewater treatment facility.

Our mission is to:

- Provide all residents and customers with safe and clean drinking water
- Maintain and continuously improve our Drinking Water Quality Management System
- Ensure efficient, compliant wastewater treatment
- Meet all applicable provincial and federal regulations governing drinking water and wastewater

The Town of Hawkesbury's modern and well-maintained infrastructure enables us to uphold these commitments while supporting future residential, commercial, and industrial growth.

Prevent water waste:

Tips to detect and avoid costly leaks

A continuous leak from a small hole of approximately 6 mm (1/4") can waste **4,475 m³ of water in just three months**, nearly **five times the volume of the sports complex swimming pool**.

Simple ways to avoid unnecessary water loss:

1. Read your water meter

- Take a reading when no water is being used. If the triangle or arrow indicator moves, or if the reading changes after two hours, you likely have a leak.

2. Test your toilets

- Add a few drops of food colouring to the toilet tank.
- If colour appears in the bowl after 20 minutes, there is a leak.
- Flush after the test to prevent staining.

3. Check fixtures and connections

- Inspect faucets, showerheads, sprinklers, hoses, and pipe joints for drips.

4. Look for hidden water

- Check for pooling under appliances such as washers, dishwashers, refrigerators, and water heaters.

5. When travelling

- Shut off your main water valve before leaving for vacations or long absences.



Property line: Property owner vs municipal responsibilities

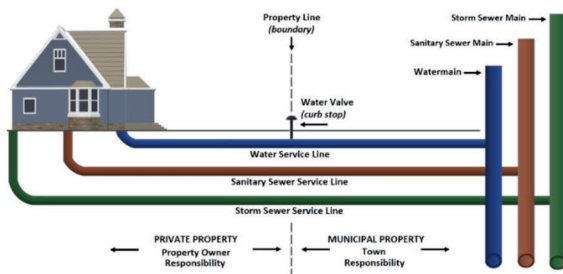
Water, sewer, and storm sewer service lines are a shared responsibility between the Town and the property owner. The **property line**, often marked by the **water valve (curb stop)**, determines who is responsible for maintenance and repairs.

Town responsibilities:

From the service mains in the street to the property line.

Homeowner responsibilities:

From the property line into the home, including all indoor plumbing, privately owned hydrants (if applicable), water meter damage resulting from negligence (e.g., freezing).



Protecting pipes and plumbing tips

Avoiding sanitary blockages

- Never flush fats, oils, grease, towels, diapers, dental floss, chemicals, or paint. These materials build up and can cause sewer backups or basement flooding.
- Use mesh strainers in sinks and tubs to catch hair and food debris.
- Avoid planting trees or shrubs above sanitary lines. Roots naturally seek moisture and nutrients, leading to pipe damage and blockages.

Preventing frozen water pipes

- Turn off all exterior faucets before the first frost.
- Insulate pipes that run near exterior walls, crawl spaces, attics, or cold rooms.
- Keep your home at a consistent warm temperature, especially in areas with indoor plumbing.
- If travelling, shut off the basement water valve, drain the water lines, and have someone check your home regularly.
- Know the location of your main water shutoff valve in case a pipe bursts.



After-hours emergency: call the Dispatch Centre at 613-632-1105

Contact

For any questions or requests related to water quality, water leaks, service interruptions, bulk water purchases, or water turn-on/turn-off service:
613-678-9269 or infowater@hawkesbury.ca

Public Works

What is our mission?

The Public Works Department is responsible for numerous municipal facilities. Its priority is the safety of motorists, pedestrians and cyclists on the road network, which extends over 60 kilometers of streets, and more than 32 kilometers of sidewalks, shoulders, bridges, culverts and ditches.

What happens on the roads in winter?

The department's winter maintenance program includes salting and sanding, snow plowing and snow removal. All street maintenance programs comply with provincial standards.



Snow removal on sidewalks

Clearing snow from sidewalks is the responsibility of the municipality. According to Ontario standards, the municipality has 48 hours to clear snow from sidewalks. However, the safety of residents is a priority and our staff works diligently to clear sidewalks within a reasonable time.

i

Did you know?

During a winter storm, three operators tackle the 32 kilometers of sidewalks in the Town in 8 to 10 hours, continuing their work during and after the storm.



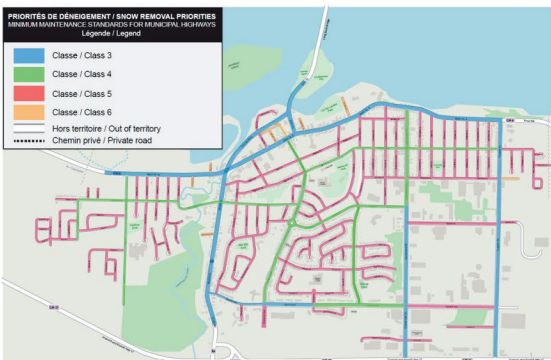
Snow clearing protocol in accordance with: Municipal Act, 2001

i

All snow removal protocols are established by the Province of Ontario.

.....

The Town adheres to a standard that surpasses provincial requirements!



Public Works

What about potholes?

To report a pothole, contact the public works department at tp-pw@hawkesbury.ca

A pothole will be repaired if:

The surface is larger than 155 in² and requires a minimum depth of 8 cm.
The repair time varies according to circumference.

Width x Length
= 155 in²
Depth = 8 cm



Rainwater management and storm sewers

All town residents, properties and businesses benefit from stormwater management. It keeps streets and basements dry, local streams healthy, and our drinking water sources clean.

What does Public Works manage in connection with water and sewers?

- Storm sewers
- Catch basins
- Storm water outfalls
- Wet and dry ponds
- Municipal sewers
- Culverts
- Roadside ditches



The rainwater and sanitation systems can have an effect on your wallet.

Grease, coffee, food, and certain other objects entering the system can block and create overflows.

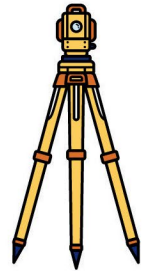
See the list of problematic products and objects on page 15.

Some blockages are not the town's responsibility - please be vigilant!

Land levelling problems: Act before they become your problem!

Site levelling is a crucial step before most landscaping work. It ensures the prevention of problems such as :

- Water ponding or local flooding
- Serious mold-related problems
- Water damage to your home's foundation
- Neighbourhood disturbances
- Attracting moisture-seeking wildlife
- Erosion of streets and municipal facilities, contributing to higher maintenance costs



Contact

In case of questions, please contact: tp-pw@hawkesbury.ca

Urban Planning

Who are we?

The Town's Urban Planning Department is your first point of contact if you plan to settle in the Town of Hawkesbury, whether to live or to start a business.

What is our mission?

- 1 Ensure projects comply with the Town's Official Plan.
- 2 Provide information on zoning and planning requirements.
- 3 Support to applicants in the building permit application process.



The Urban Planning Department is involved in the approval process for:

- Site Plan Control
- Minor variance
- Official Plan Amendment and/or Zoning Modification

Hawkesbury's New Official Plan

The Official Plan is the community's primary land use policy document. The following steps are part of the Official Plan's development:



- Preliminary research and presentation of the Background Report.
- Public information session during Open House Day (October 2025).
- Online survey and Public Open House Day to gather community feedback.

The final Plan will be presented to Council for approval in Spring 2026.

Contact

For more information about urban planning: infoplanning@hawkesbury.ca

Construction

When do I need a building permit?

- Construction of a new building;
- Installation of new plumbing in the building or changes to existing plumbing;
- Changes to the use of a building; construction of an addition to an existing building; adding or removing a structural wall in a building; modifying an existing building; raising a building to add a basement;
- Changing the combustion source of a fireplace from gas to solid fuel;
- Building a patio, deck, attached or detached garage, permanent carport, and/or solarium;
- Installing a furnace with a new combustion system; installing solid-fuel burning equipment; completing rough-in work on a fireplace;
- Erecting an above-ground or in-ground pool or a hot tub (Jacuzzi);
- Replacing exterior siding or installing a skylight; and
- Installing a sign.

Legend

1. New building
2. Plumbing
3. Building addition
4. Heating and cooling
5. Garage
6. Pool
7. Exterior siding
8. Load-bearing wall



When a building permit is not required:

- Retaining walls no higher than 1 meter (39.4 inches);
- Paving and residential entrances; horticulture;
- Replacement of plumbing accessories for water heaters, kitchen or bathroom cabinets of the same dimensions; roof shingles (residential);

N. B.: since September 2004, hot water must be limited to 49 °C

- Painting, decorating and general maintenance;
- Addition of air conditioning units or heat pump to existing system and/or furnace with similar combustion and heat output;
- Accessory buildings, storage sheds not exceeding 15m² (161.45 ft²).

! You must comply with the requirements of the Town's zoning by-law and, if applicable, the Building Code Act, 1992.

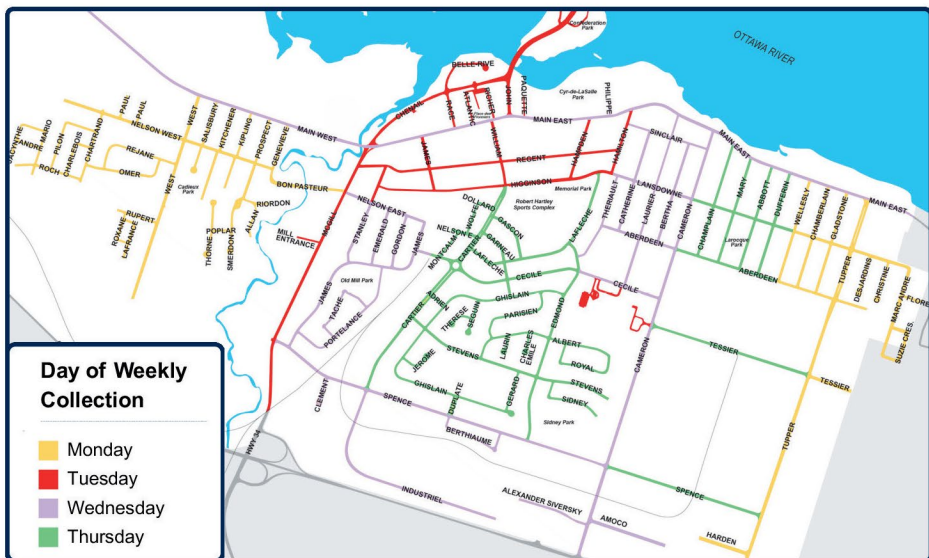
Contact

In case of doubt or questions, please contact:
infoconstruction@hawkesbury.ca

Waste Collection

GARBAGE - Town of Hawkesbury grey designated bins

Garbage must be placed in a designated garbage bin bearing the Town logo. If you're buying a house, the designated bin must be left behind by the previous owner, as each bin is assigned to a specific property. If you are purchasing a newly constructed house, you must contact the Town to schedule delivery of your designated garbage bin.



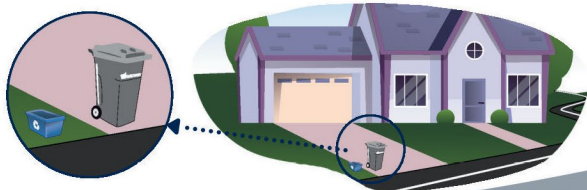
Note that there are **2 sizes of designated garbage bins**. Commercial and multi-residential buildings with 5 units or more use 360 L bins. A residential building with 4 units or less has one 240 L garbage bin for each unit.



INSTRUCTIONS - garbage bin placement

Garbage must be placed in a designated garbage bin with the Town logo facing the street. Designated garbage bins and recycling must be placed on your property, at the curb. Keep 1m (3ft) on all sides of the bin clear of obstacles, including other waste containers.

! The bins must be taken out between 5pm the day before and 6am the day of collection



Waste Collection

Costs associated with municipal garbage collection

There are **two different costs** associated with municipal garbage collection that are billed via the quarterly water/sewer/garbage bills:

1. The **purchase fee for designated bins** (one-time fee), billed to the owner according to the cost incurred by the Town at the time of your request.
2. **Annual service charge** (recurring annually, divided into four quarterly payments). These charges are set each year based on operating costs and vary according to the volume of waste produced by a property, and depend on the size of the bins (240 L or 360 L). This establishes an equitable model based on the “user pays” principle, where only owners who use certain services pay for them.

In addition, separate fees apply to waste diversion programs and are charged according to the number of units on a property, as these waste diversion initiatives are not limited in volume of waste.

Excess Garbage

The quantity of garbage per unit is limited to the volume of the designated bin (with the lid closed).

Excess garbage is accepted only if placed curbside in a garbage bag properly identified with a label specially provided by the Town. These excess garbage bags must not exceed 13.6 kg (30 lb) each and must be placed next to a designated grey bin served by the Town collection. **Excess garbage bag tags can be purchased at Town Hall**, in sets of three (3), for \$10.



N.B. Request an additional bin if your household regularly produces more waste than your bin can contain. See below for more information.

Report a problem

Fill out the form on the web page accessible via the QR code to report one of the following issues:

- Missed waste collection.
- Damaged bin. (*Town of Hawkesbury designated grey garbage bins only*)
- Request an additional or replacement bin.



Waste Collection

RECYCLING

Recycling is collected weekly. Since January 1st, 2026, recycling has been managed by Circular Materials under a standardized provincial model, with even more recyclable materials accepted. Recycling questions: www.circularmaterials.ca/hawkesbury or contact Miller Waste at area2@millierwaste.ca or 1-888-852-2374.



BULKY ITEMS

Collection is on the same days as garbage collection, but only during specific periods. Maximum of 2 items per household, per collection. Check the calendar here: www.hawkesbury.ca/en/bulky-waste.



YARD WASTE

Yard waste is collected only on Fridays, on predetermined dates from the months of May to November. See details and calendar here: www.hawkesbury.ca/en/leaf-and-yard-waste.



NATURAL CHRISTMAS TREES

Natural Christmas tree collection is done twice a year, in January. For more information: www.hawkesbury.ca/en/christmas-trees.



HAZARDOUS WASTE

The hazardous waste event takes place once a year in October. To learn more and to find locations where you can recycle year-round, visit www.hawkesbury.ca/en/special-waste.



ELECTRONIC WASTE

Electronic waste collection is available by appointment only. Book your appointment using the form on the Town's website. To learn more, scan the QR code below or visit www.hawkesbury.ca/en/special-waste.



Public Safety



Fire Services Division

The mission of the Hawkesbury Fire Department is to protect people, property, and the environment through prevention, emergency response, and public education. We provide exceptional service based on integrity, professionalism, and compassion.



3 main pillars of the Fire Services

Fire operation

- 1
 - Public education
 - Fire prevention
 - Fire suppression
 - Fire investigation
 - Emergency services support
 - First responders
 - Motor vehicle accidents
 - Ice & water rescues

Emergency communications

Prescott-Russell Fire Dispatch Service:

- 2
 - 7 municipalities: Hawkesbury, Champlain, East Hawkesbury, Alfred- Plantagenet, The Nation, Russell, Casselman

Community emergency management

- 3
 - Planning & Preparation for catastrophic events.

New requirements: carbon monoxide alarms

As of January 1, 2026, the Ontario Fire Code requires **carbon monoxide (CO) detectors** on every floor of homes and buildings with a fuel-burning appliance, a fireplace, or an attached garage.

Contact

613 632-1105 and infofire@hawkesbury.ca

Public Safety

Municipal By-law Enforcement Division

The purpose of municipal by-law enforcement is to ensure that the public respects the various municipal regulations. By-law Enforcement Officers are responsible for ensuring respect towards others, property, reinforcing property standards, clean yards, and parking by-laws, and more. They are also responsible for issuing business licences, taxi permits, etc.



How to file a complaint



Online: www.hawkesbury.ca/en/complaints



In person: **Town Hall (Door 1)** at 600 Higginson St, Hawkesbury



By phone: **613 632-1105**

Municipal Infractions and Penalty Notices

Paying the penalty

In person at Door 3 of Town Hall, by mail with a cheque, or by credit card at the following address: ipn.paymentus.com/rotp/hawk

Contesting the penalty

Contest the notice of infraction within 15 days of receiving it, either in person at Door 1 of Town Hall or by completing the form on our website at the following address: www.hawkesbury.ca/screening-review-application



For any emergency, contact the Ontario Provincial Police at 911.



Contact

613 632-1105 and infobylaw@hawkesbury.ca

Public Safety

Other By-Law Services

Dog Licences

All dogs must be registered at Town Hall, and the licence must be **renewed before March 15th of each year**. A maximum of two dogs is permitted per household. Outside your property, your dog must always be kept on a leash.



Lost Dogs

Found dogs are taken to the pound and posted on our Facebook page. Contact the Town to retrieve your dog - fees apply.

Benefits of a Licence

It helps identify lost dogs and allows the Town to contact you quickly when your dog is found.



Temporary Car Shelter

Temporary shelters are permitted between October 15th and April 15th. It's important to respect the 1.5-metre setback from the sidewalk or cement curb, otherwise the Town may ask you to move it. After April 15th, all temporary shelters, including structures, must be removed.



Winter Parking

Parking in the Town is prohibited between midnight and 7 a.m. from November 15th to April 15th. Check the street signs before parking, as some streets may have additional restrictions.



Garage Sales

2 free garage-sale periods are offered each year: the last weekend of May and the long weekend of October. No permit is required for these dates.

Outside the free periods, **a permit must be purchased** to hold a garage sale, with a limit of 2 garage sales per year per civic address.





Parks & Recreation



Sports and municipal facilities

The Town of Hawkesbury has many municipal facilities that offer residents opportunities to get active and have fun in a safe and entertaining environment. Town facilities include seven public parks, three community spaces and a multi-disciplinary sports complex.

 : Chalet / Gazebo / Kiosk	 : Soccer field	 : Outdoor rink
 : Picnic area	 : Basketball court	 : Playground
 : Boat ramp	 : Baseball field	 : Splashpad
 : Dog park	 : Volleyball court	 Desjardins
 : Bathrooms	 : Petanque court	 : Outdoor stage

1	Chenail Island - Confederation Park and Maison de l'île	  (11)    
2	Cyr-de-Lasalle Park - 571 Main Street E.	  
3	Pioneers' Park - 351 Main Street E.	  Desjardins   
4	Larocque Park - 470, Abbott Street	       
5	Old Mill Park - 527 James Street	      
6	Cadieux Park - 454 Cadieux Street	       
7	Sidney Park - 906 Sidney Street	  

Room and sports equipment rentals

Rent a hall by contacting 613-636-2082.

- **Activity Room, 850 ft²** - Sports Complex, 2nd floor
- **Community Hall** - Sports Complex, 2nd floor
- **421-Annex, 1350 ft²** - 421 Cartier blvd.

Try a sport by renting equipment for free.

- **Badminton**
- **Tennis**
- **Yoga**
- **Pickleball**
- **Hockey**

Parks & Recreation



Robert Hartley Sports Complex

The sports complex is a multi-disciplinary centre offering access to a variety of sports, as well as being a gathering place with access to two community spaces. It is also home to the Hawks, a Junior A hockey team. All the services offered by the Sports Complex are available to the residents and the general public. The Complex operates year-round, although some of the facilities are only available during certain seasons.

Indoor and outdoor facilities of the Complex

- Arena - open for skating, figure skating and hockey
- Skating changing rooms
- Aquatic centre including: swimming area, sauna, changing rooms and showers
- Indoor athletics track (4 lanes) accessible for walking, running or track and field events
- One indoor tennis court, 2 badminton courts, and 6 pickleball courts
- 4 outdoor tennis/pickleball courts
- Outdoor skateboard park
- Community hall with a capacity of 200 people and a rental space with a capacity of 30 people
- Equipment rental
- On-site food service (cantine and bar)



Activity bookings

Activity reservations at the Complex are made through the Amilia platform. Scan the QR code to access the platform.



Contact

For more information, please contact:
infoec@hawkesbury.ca or 613 636-2082

Public Library



Hawkesbury Public Library plays a central role within the community by offering much more than a simple book collection. It sets itself apart as a vibrant, educational and cultural center dedicated to meet the various needs of its users. It offers an impressive array of services, programs and collections. Whether you are passionate about fiction, non-fiction, science, art or classic literature, the library shelves offer a diversified range of subjects to satisfy every taste.

i The services offered by the public library

- Borrowing of books, video games, audiobooks, and DVDs
- Variety of magazines
- Passes for museums and provincial parks
- Board games and puzzles
- Four computer stations
- Wi-Fi
- Workspace
- Printing, scanning, and photocopying service
- Access to your online account
- Electronic books and magazines
- Genealogy
- Home delivery service for Hawkesbury residents with reduced mobility
- And much more

Who is eligible for library services?

All residents of the Town of Hawkesbury and the Township of East Hawkesbury may use the library's services free of charge. Residents of the Township of Champlain may also use the library's services by paying an annual fee, which will be reimbursed by their municipality. Non-residents may enjoy the privileges reserved for members by paying the annual fees set by the library. All users, whether residents or non-residents, may use the printing, scanning, and photocopying services, the workspace, as well as the computer stations.

Contact and opening hours

CONTACT

- ☎ 613 632 3681
- 📍 550, Higginson Street
- ✉ info@bibliotheque.hawkesbury.on.ca
- 🌐 www.bibliotheque.hawkesbury.on.ca
- 📘 www.facebook.com/BibHawkesbury

WINTER HOURS *

- MON - TUE : 9 AM - 6 PM
- WED - THU : 9 AM - 7 PM
- FRI : 9 AM - 5 PM
- SAT : 10 AM - 4 PM
- SUN : closed

SUMMER HOURS *

- MON - TUE : 9 AM - 6 PM
- WED : 9 AM - 7 PM
- THU : 9 AM - 6 PM
- FRI : 9 AM - 5 PM
- SAT - SUN : closed

* Summer hours begin the 2nd week of June until the 2nd week of September

Service Directory

Cultural Organizations

Le Chenail Cultural Centre	613 632-9555	lechenail@gmail.com
Cercle Gascon	613 677-9176	info@theatremerclegascon.ca
Prescott-Russell Arts Council (CAPRAC)	613 307-0491	info@caprac.ca

Sports Organizations

Vankleek Hill Skating Club <i>Contact : Nancy Neuman</i>	514 442-4577	nancyfsc@hotmail.com
Hawkesbury Figure Skating Club		cpahawkesbury@gmail.com
EPRMHA - Fusion - Minor Hockey		eprmhapresident@gmail.com
Eastern Ontario Cobras AA / AAA	514 718-4441	president.ecobras@gmail.com
Vankleek Hill Rockets - Minor Broomball		rocketsbroomball@vkhsc.ca
Minor Baseball Association Hawkesbury Blue Sox	613 677-1807	alray@hawkigs.net
Athletic Club Roadrunners	613 678-0886	athle.roadrunners@gmail.com
Hawkesbury Petanque Club	613 850-2061	jeanpro30@hotmail.com
Orca Swim Team	613 678-8911	registraorca@gmail.com
Soccer Pro 17 Association	613 677-9655	soccerpro17secretary@gmail.com
Hawkesbury Bike Club	613 675-2373	ghislaincastonguay1979@gmail.com

Education and Daycare

Early On - Child and Family Centre	1 866 764-3434	cef-cfc@prescott-russell.on.ca
Prescott-Russell licensed family daycare agency	1 866 764-3434	cef-cfc@prescott-russell.on.ca
Soleil des petits after-school centre • Nouvel Horizon • Pau VI	613 741-5107 613 935-1904 613 632-9636	www.afeseo.ca/soleil-des-petits
Conseil scolaire de district catholique de l'Est ontarien - CSDCEO	1 800 204-4098	courriel@cspdceo.org
Conseil des écoles publiques de l'Est de l'Ontario - CEPEO	1 888 332-3736	www.cepeo.on.ca/nous-joindre
Consortium d'apprentissage virtuel de langue française de l'Ontario - CAVLFO	1 877 789-8318	info@cavlfo.org
Centre Moi j'apprends Hawkesbury	613 632-7979	www.moijapprends.ca
Catholic District School Board of Eastern Ontario - CDSBEO	613 258-7757	mail@cdsbeo.on.ca

Immigration

Centre for Community Settlement, Support and Guidance	613-248-1343 #301	www.cesoc.ca
Welcoming Francophone Communities (WFC)	613 248-1343	cfa@cesoc.ca
Réseau de soutien à l'immigration francophone de l'Est	613 407-7181	www.rsifeo.org
Réseau des Femmes Immigrantes Francophones		reffr@gmail.com

Service Directory

Support and Assistance

Alzheimer Society Cornwall and District	613 932-4914	info@alzheimer-cornwall.ca
Prescott-Russell Community Services	613 632-0939	servcompr.com
Interlude House	613 632-1131	info@minterludeh.ca
Groupe Action	613 632-7837	www.groupeaction.ca
Valoris	613 673-5148	info@valorispr.ca
Clinique juridique de Prescott et Russell Inc.	613 632-1136	info@cjpr.clcj.ca
Hawkesbury Central Food Bank	613 636-0666	bach.hcfb@gmail.com

Employment and Business Services

Entrepreneurship Centre of Prescott & Russell (CEPR)	613 675-4661	info@prec-cepr.com
BizPal (online service for entrepreneurs)	1 888 576-4444	www.bizpal.ca
Contact Staffing Solutions	613 668-4368	www.contact.ca
Employment Services Centre of Prescott-Russell (CSEPR)	613 632-0179	info@csepr.ca
Hawkesbury Chamber of Commerce (HCC)	613 632-8066	info@hawkesburycommerce.ca
Hawkesbury Downtown Business Improvement Area (BIA-COMZAC)	613 632-8594	info@comzacia.ca
Hawkesbury Industrial Investment Association (HIIA)	613 632-4424	info@hiia.ca

Social Clubs

Knights of Columbus <ul style="list-style-type: none">Council 2183Council 9952	613 676-0915	belleisle3@hotmail.com
Royal Canadian Legion	613 632-5136	hawkesburylegion@gmail.com
Hawkesbury Optimist Club	613 677-5459	cluboptimistedehawkesbury@gmail.com
Hawkesbury Rotary Club (rotary-hawkesbury.ca)	613 677-4722	hawkesburyrotaryclub@gmail.com
Golden Age Club 50	613 632-8294	club50hawkesbury@gmail.com
Hawkesbury Bridge Club		hawkesburybridge@outlook.com
Hawkesbury Auto Club		autohawk@hawk.igs.net
Hawkesbury Dog Club		info@hawkesburydogpark.ca

Religion and Faith

St-Jude's Parish - English Catholic Church	613 632-2464	stjudesparish.org
Holy Trinity Church	613 677-8889	parishoflov@gmail.com
St-Paul's Presbyterian Church	613 632-1014	
Centre Chrétien Viens et Vois - Pentecost Assemblies	613 632-0274	info@ccvv.ca
Église Évangélique Baptiste le Rocher	613 632-6621	eeblerocher@outlook.com
The Church of Jesus Christ of Latter-day Saints	613 632-7432	
Paroisse Saint-Pierre-Apôtre	613 632-8661	saint-pierre@sympatico.ca

Service Directory

Health and Emergency Services

Eastern Ontario Health Unit (EOHU)	613 632-4355	info@eohu.ca
Hawkesbury and District General Hospital (HGH)	613 632-1111	www.hgh.ca
Champlain Health Line	613 310-2222	www.champlainhealthline.ca
Ontario Poison Centre (OPC)	1 800 268-9017	www.ontariopoisoncentre.ca
Suicide Crisis Helpline	9-8-8	988.ca
Action Canada for Sexual Health & Rights	1 888-642-2725	info@actioncanadaSHR.org
Fem'aide - Support line 24/7	1 877 336-2433	info@femaide.ca
Kids Help Phone	1 800 668-6868	www.kidshelpphone.ca
Unsafe at Home Prescott-Russell (Interlude House)	Text 613 801-8169	unsafeathomepr.ca
Community and Social Resources	2-1-1	211ontario.ca

For immediate emergency assistance 9-1-1

Municipal services

- Customer Service **613 632-0106**
- Robert Hartley Sports Complex **613 636-2082**
- Public Security Dispatch **613 632-1105**
- Hawkesbury Public Library **613 632-3681**

CLERK'S OFFICE

infogreffe@hawkesbury.ca

TAXES AND FINANCES

infotaxes@hawkesbury.ca

ENVIRONMENT

infowater@hawkesbury.ca

WASTE AND PUBLIC WORKS

tp-pw@hawkesbury.ca

CONSTRUCTION

infoconstruction@hawkesbury.ca

URBAN PLANNING

infoplanning@hawkesbury.ca

BY-LAW ENFORCEMENT

infobylaw@hawkesbury.ca

FIRE

infofire@hawkesbury.ca

ROBERT HARTLEY SPORTS COMPLEX

infofec@hawkesbury.ca or  amilia


PUBLIC LIBRARY

info@bibliotheque.hawkesbury.on.ca



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